

JENNIFER J. SHEA, Ph.D.

Office Phone: 415/817-4462

jshea@sfsu.edu

EDUCATION

University of Massachusetts Boston

Boston, MA

Ph.D., Public Policy, John W. McCormack Graduate School of Policy Studies, 2008
Dissertation Title: “Inside the Black Box of Devolution: A Model for Devolved Governance through the Community-Integrated Intermediary: The Case of the Compassion Capital Fund and the Field of High Risk Youth Services in Boston”
Master of Science, Public Policy, John W. McCormack Graduate School of Policy Studies, 2006
Years attended: 2003 – 2008

University of Denver

Denver, CO

Master of Arts, Graduate School of International Studies, 1996
Thesis: “Political Culture and the Legacy of Communism: Obstacles to Liberal Democracy in Romania”
Concentrations: Comparative Politics, International Development and Human Rights
Years attended: 1994 – 1996

Colgate University

Hamilton, NY

Bachelor of Arts, International Relations, 1991
Years attended: 1987 – 1991

PROFESSIONAL POSITIONS

San Francisco State University, San Francisco, CA (August 2008 – present)

- Associate Director, School of Public Affairs & Civic Engagement (January 2016 – present)
- Associate Professor, Public Administration Program (July 2014 – present)
- Assistant Professor, Department of Public Administration (August 2008 – July 2014)

Program Manager, Share Our Strength, Boston, MA (November 1999 – August 2003)

Temporary Press Officer and Consultant, Oxfam America, Boston, MA (June – November 1999)

Visiting Lecturer, Civic Education Project, Tbilisi State University, Tbilisi, Republic of Georgia (September 1998 – May 1999)

Program Associate and Program Manager, InterAction, Washington, DC (September 1996 – August 1998)

Consultant, CARE Foundation, Denver, CO, Consultant (June 1995 – August 1996)

Instructor, 3D Language Services, Prague, Czech Republic (September 1993 – May 1994)

Staff Assistant, Chemical Manufacturers Association, Washington, DC (August 1991 – July 1993)

COURSES TAUGHT

San Francisco State University, San Francisco, CA

Public Administration Program

- Administration of Nonprofit Organizations. Fall 2009, Fall 2010, Spring 2012.
- Capstone Course in Public Administration. Fall 2014, Spring 2015, Fall 2015.
- Comparative Perspectives in Public Service. Spring 2014.
- Developing Nonprofit Resources. Fall 2008, Spring 2009, Fall 2010.
- Leadership for the Public and Nonprofit Sectors. Fall 2008, Spring 2010, Fall 2011.
- Leading Change Across Sectors. Fall 2013.
- Managing NGOs in an International Context. Spring 2009, Fall 2010, Spring 2013.
- Nonprofits, Public Policy & Society. Spring 2009, Fall 2009, Spring 2011, Spring 2013, Fall 2014.
- Organizational Design & Change Management. Summer 2016.
- Organizational Learning & Nonprofit Management. Spring 2014, Fall 2015.
- Perspectives on Nonprofit Management. Fall 2013, Spring 2015.
- Policy Making & Implementation. Fall 2009.
- Public Affairs Internship Seminar. Spring 2010, Fall 2010, Spring 2011, Fall 2011, Spring 2012, Spring 2013, Spring 2014, Fall 2015, Spring 2016.
- Research Methods & Data Analysis for Public Administration I. Spring 2010, Spring 2011, Fall 2011.

Committee Work for Master's Students' Culminating Experience Projects

Committee Chair

- Nicole Kelly. Project Title: *Kay Predictors that Affect Graduating from High School among Disadvantaged Youth in WLA*. M.P.A. awarded Summer 2014.
- Amy Farah Weiss. Project Title: *The Development of an Orientation Training Intervention for Mental Health Workers in a Community-Based Mental Health Organization*. M.A. in Organizational Development and Training [Self-designed degree] awarded Summer 2010.
- Douglas Cook. Project Title: *Exploring the Relationship of Good Governance Practices to Nonprofit Organization Audit Outcomes*. M.P.A. awarded Summer 2010.

Committee Member

- Gabriela Agustina Alvarez. Project Title: *Villages: Partners in Thirty-Day Hospital Readmissions Reductions Programs*. M.A. in Gerontology awarded Spring 2014.
- Kelly Scott. Project Title: *Corporate Citizenship: The Need for a Centralized System of Governance*. M.B.A. awarded Fall 2009.
- Sheyna Alterovitz. Project Title: *Ageism in the Media: The Need for a Media Watchdog on Ageism*. M.A. in Gerontology awarded Spring 2009.

College of Extended Learning

- Introduction to the Nonprofit Sector. Fall 2009, Spring 2010, Fall 2010, Spring 2011, Fall 2011, Spring 2012, Fall 2012, Spring 2013, Fall 2013, Spring 2014, Fall 2014, Spring 2015, Fall 2016, Spring 2016.
- Volunteer Management: from Bags to Board Stuffers. Fall 2009, Spring 2010, Fall 2010, Spring 2011.
- Leadership and Capacity-Building. Fall 2010, Spring 2011, Fall 2011, Spring 2012, Fall 2012, Spring 2013, Fall 2013.

University of Massachusetts Boston, Boston, MA**Department of Political Science**

- Comparative Politics of Industrialized Societies. Fall 2006.
- Comparative Politics of Societies in Transition. Fall 2004, Winter 2006.
- Democratic Theory. Fall 2005.
- Government and Politics of the United States. Fall 2006.
- International Relations. Spring 2005.

College of Public and Community Service

- Value Conflicts in Public and Community Service. Spring 2003.
- Understanding Arguments. Spring 2004, Fall 2004, Spring 2005.
- Policy Debate: Who has a Right to What in the U.S.? Fall 2005.

Tufts University, Medford, MA**Experimental College**

- Citizenship, Rights, and Policy. Spring 2006.

Tbilisi State University, Tbilisi, Republic of Georgia

- International Political Economy. Fall 1998 – Spring 1999.
- Introduction to Comparative Politics. Fall 1998 – Spring 1999.
- Introduction to Human Rights. Fall 1998 – Spring 1999.

PUBLICATIONS AND PRESENTATIONS**Peer-Reviewed Publications**

2016. Pedagogical Design Factors that Enhance Learning in Hybrid Courses: A Contribution to Design-Based Instructional Theory. *Journal of Public Affairs Education* 22(3): 381-397. (with M. Ernita Joaquin and Janey Q. Wang, co-authors).
2016. Revenue Diversification in Housing Nonprofits: Impact of State Funding Environments. *Nonprofit and Voluntary Sector Quarterly* 45(3): 548-567. (with Janey Q. Wang, co-author).
2015. Hybrid Course Design: Considerations for Promoting Student Engagement and Success. *Journal of Public Affairs Education* 21(4): 539-566 (with M. Ernita Joaquin and Meg Gorzycki, co-authors).
2013. From Traditional to Client-Based in Nonprofit Management Course Design: Reflections on a Recent Course Conversion. *Journal of Public Affairs Education* 19(4): 729 -747. (with Amy Farah Weiss, alumna co-author).
2011. Sustainable Engagement? Reflections on the Development of a Creative University-Community Partnership. *Gateways: International Journal of Community Research and Engagement* [Special Edition: Sustaining Community-University Partnerships] 4: 136-153.
2011. Taking Nonprofit Intermediaries Seriously: A Middle-Range Theory for Implementation Research. *Public Administration Review*. (January/February): 57-66.
2010. To Work More or Not to Work More: Difficult Choices, Complex Decisions for Low-Wage Parents. *Journal of Poverty* 14(3): 245 – 265. (with Randy Albelda, co-author)
2010. Women's Leadership within their Communities. In Karen O'Connor (Ed.), *Gender and Women's Leadership: A Reference Handbook* Volume 1, pp. 41-49. Thousand Oaks, CA: Sage Publications. (with Erin O'Brien, co-author; invited submission)

2009. Welfare Reform. In Jodi O'Brien (Ed.), *Encyclopedia of Gender and Society* (pp. 877-879). Thousand Oaks, CA: Sage Publications. (with Randy Albelda, lead author; invited submission)
2008. Bridging the Gaps Between Earnings and Basic Needs in Massachusetts. *MassBenchmarks* 10 (2): 13-19. (with Randy Albelda, co-author; invited submission)
2006. SEIU Confronts the Home Care Crisis in California, *New Politics* Vol. XI, No. 1, Summer (with Brandynn Holgate, co-author; invited submission)
1996. The Integration of the Visegrad Countries into the European Union: Incentives, Obstacles, and Alternatives, *Journal of Public and International Affairs* Volume 7: 182-207. (with Christoph Stefes, co-author)

Under Review

- Building Community Resilience: Strategies Communities Can Use to Help Recover from Disasters. Invited chapter being prepared for inclusion in C. Milofsky & R. Cnaan (Eds.), *The Handbook of Community Movements and Local Organizations* 2nd Edition. Springer Publishing [Expected 2017; invited submission].
- Hubert Project E-Case. Humphrey School of Public Affairs, University of Minnesota. Available online at <http://www.hubertproject.org/hubert-material/400/> (with Tory Taylor, student co-author).

Works in Progress

- Calculating the Impact of Mission on Revenue Structure: Insights from the Affordable Housing Subsector. Revise and Resubmit being prepared for *Public Budgeting & Finance* (with Janey Q. Wang, co-author).
- Evaluating Community Resilience Using Developmental Evaluation: Lessons Learned. Manuscript being prepared for submission to *Evaluation and Program Planning* (with Tory Taylor, student co-author).
- Community-Engaged Scholarship: Lessons Learned from an 8-Year Partnership In San Francisco. Paper being prepared for panel on The State of Engaged Scholarship in Nonprofit Studies at the Association for Research on Nonprofit Organizations and Voluntary Action Annual Conference, November 17 -19, 2016.

Peer-reviewed Conference Presentations

2015. "Calculating the Impact of Mission on Revenue Structure: Insights from the Affordable Housing Subsector," presented at the Association of Research on Nonprofit Organizations and Voluntary Action Annual Conference, November 19-21, 2015, Chicago, IL. (with Janey Q. Wang, co-author).
2015. "Evaluating Community Resilience: Contributions from a Network Perspective," presented at the Public Management Research Association (PMRA) Conference, June 11-13, 2015, Minneapolis, MN.
2014. "Nonprofit Revenue Structure: Taking a Closer Look at Organizational Determinants in the Housing Sector," presented at the Association of Research on Nonprofit Organizations and Voluntary Action Annual Conference, November 20-22, 2014, Denver, CO (with Janey Q. Wang, co-author).

2014. "Building Community Resilience? Using Social Network Analysis to Identify Goals & Measure Effectiveness," presented at the Urban Affairs Association Annual Conference, March 20 -22, San Antonio, TX.
2013. "Taking a Network Perspective on Community Resilience: Theoretical and Methodological Contributions," presented at the Association of Research on Nonprofit Organizations and Voluntary Action Annual Conference, November 21 – 23, 2013, Hartford, CT.
2013. "Community Boundaries & Community Resilience: Taking a Network Perspective," presented at the Urban Affairs Association Annual Conference, April 3-6, San Francisco, CA.
2013. "Revenue Diversification in Housing Nonprofits: Taking State-Level Policy Environments into Consideration," presented at the *American Society of Public Administration Conference*, March 15-19, New Orleans, LA (with Janey Wang, co-author).
2013. "Community Boundaries & Community Resilience: Taking a Network Perspective," presented at the *Urban Affairs Association Annual Conference*, April 3-6, San Francisco, CA.
2012. "Revenue Diversification in Housing Nonprofits: Does the State-level Funding Environment Matter?," presented at the *Association for Research on Nonprofit Organizations and Voluntary Associations Conference*, November 15- 17, Indianapolis, IN (with Janey Wang, co-author).
2012. "Community Resilience: A Methodological Contribution to Measuring Community," presented at *The Association of Collegiate Schools of Planning Annual Conference*, November 1-4, Cincinnati, OH.
2012. "Government Partnerships with Nonprofit Funding Intermediaries: A Descriptive Analysis of Public Charities that Receive Government Dollars and Re-distribute Funds in the Boston MSA," presented at the *American Society for Public Administration Conference*, March 2-6, Las Vegas, NV (with Lehn Benjamin, co-author).
2011. "Working the Middle? A Descriptive Analysis of Nonprofits that Re-grant in the Boston MSA," presented at the *Association for Research on Nonprofit Organizations and Voluntary Associations Conference*, November 17 – 19, Toronto, Canada (with Lehn Benjamin, co-author).
2011. "Envisioning Resilience: Understanding Community Resilience in San Francisco," presented at *The Association of Collegiate Schools of Planning Annual Conference*, October 13 - 16, Salt Lake City, Utah.
2011. "Capacity-Building as Public Policy?: A Critical Look at U.S. Policy Discourse," presented at the *Interpretive Policy Analysis Conference*, June 23 - 25, Cardiff, Wales.
2010. Nonprofit Funding Intermediaries: Understanding their Roles & Contributions to the Sector. Colloquium. Organized and facilitate with Lehn Benjamin, for the *Association for Research on Nonprofit Organizations and Voluntary Associations Conference*, November 18-20, Alexandria, VA.
2010. "Taking Nonprofit Intermediaries Seriously: A Middle-Range Theory for Implementation Research," presented at the *American Society for Public Administration Conference*, April 9-13, San Jose, CA.
2010. "Reflections on Teaching and Learning through Community Partnerships," presented at the *Western Political Science Association Conference*, April 1-3, San Francisco, CA.

2009. "Working Towards Resiliency or Sustainability? A Discourse Analysis of Research and Practice in Disaster Recovery and Community Development," presented at the *Association for Research on Nonprofit Organizations and Voluntary Associations Conference*, November 19-21, Cleveland, OH.
2009. "The Principled Entrepreneur: Reconciling Inclusive Norms and Devolved Service Delivery," presented at the *Western Political Science Association Conference*, March 19-21, Vancouver, British Columbia.
2008. "The Community-Integrated Intermediary: Introducing a Blueprint to Help Meet Devolution's Management and Accountability Challenges," presented at the *Association for Research on Nonprofit Organizations and Voluntary Associations Conference*, November 20, Philadelphia, PA.
2008. "Insights from Inside the Black Box of Devolution: Inducement meets Entrepreneur," presented at the *2008 Conference on Faith-Based and Community Initiatives*, Washington, D.C., June 27.
2008. "Insights from Inside the Black Box of Devolution: Intermediaries and Devolution's Challenges," presented at the *New England Political Science Association Annual Meeting*, Providence, Rhode Island, April 26.
2007. "Looking Inside the Black Box of Devolution: Understanding the Role of the Modern Prince," paper presented at the *Association for Research on Nonprofit Organizations and Voluntary Associations Conference*, November 16, Atlanta, GA.
2007. "Unintended Consequences: The Compassion Capital Fund, Institutional Entrepreneurship and Changing Power Dynamics in Civil Society," presented at the *New England Political Science Association Annual Meeting*, Newton, Massachusetts, April 27-28.
2007. "Strategic Power, Institutional Entrepreneurship and High-Risk Youth Services: The Case of the Compassion Capital Fund in Boston," presented at the *Midwest Political Science Association Annual Meeting*, Chicago, IL, April 12-15.
2006. "Charitable Choice in Massachusetts: Implications for Civil Society and Political Voice," presented at the *Social Inequalities in a New Century Graduate Research Conference*, John W. McCormack Graduate School of Policy Studies, University of Massachusetts at Boston, April 28.
2005. "Citizenship Rights, Contracts and Four Spheres of the American Welfare State," presented at the *Annual Meeting of the Georgia Political Science Association*, Savannah, Georgia, November 10-12.

Invited Presentations and Panel Participation

2016. Supporting Community Resilience while Bridging Service, Teaching & Scholarship. Invited keynote presentation at the College of Health & Social Sciences Showcase, May 5, 2016.
2016. Using Developmental Evaluation to Bridge Across Service, Teaching & Scholarship: The Case of the Empowered Communities Program. Poster presented at the College of Health & Social Sciences Showcase, May 5, 2016. (with Tory Taylor).
2012. Managing Mission & Revenue Diversification in Complex Policy and Funding Environments: A Study of Nonprofit Housing Organizations. Research progress report presented at the *Advancing Knowledge Scholars Program Second Scholar Workshop*, November 12- 13, Indianapolis, IN (with Janey Wang, co-investigator).

2012. Intersection Roundtable: The Emergence of Resilience Planning. Roundtable Discussion Panelist. *The Association of Collegiate Schools of Planning Annual Conference*, November 1-4, Cincinnati, OH.
2011. The Role of Nonprofit Funding Intermediaries. Webinar for Dare Mighty Things, <http://www.daremightythings.com/>. July 20, (with Lehn Benjamin)
2011. Panelist, Indicators of Resilience. Engaged Learning Zones: Building Neighborhood Resilience in San Francisco. Presented to Delegation Visiting SF State from Gothenburg, Sweden, April 18, San Francisco, CA.
2011. San Francisco's Resilient Community Initiative. Presented to the Bay Area Chapter of the American Society for Public Administration, February 22, San Francisco, CA.
2010. Understanding the Roles of Nonprofit Funding Intermediaries. Presented to the Public Policy Research Group, San Francisco State University, December 10, San Francisco, CA.
2010. Closing Speaker. "Bridging the 'Third Space': Advancing Communication Theories in/of Nonprofit Organizations," National Communications Association Pre-Conference Session of the Organizational Communication Division. San Francisco, CA, November 13.
2008. *Bridging the Gaps Between Earnings and Basic Needs in Massachusetts*, Meeting of the Asset Development Commission, Executive Office of Housing and Economic Development, State of Massachusetts, Boston, MA, June 23 (with Donna Haig Friedman).
2007. Participant. The Impact of Religion and Faith-Based Organizations on the Lives of Low Income Families, National Poverty Center Conference, Washington, D.C., June 7.
1999. Understanding Ethnic Conflict, presented at: *Ethnic Conflicts in the Caucasus and the Role of Youth in their Resolution*, IREX, Tbilisi, Georgia, March 27-28.
1999. Civic Education: Challenges Facing Countries in Transition, presented at: *Caucasian Scholars and Civic Education*, IREX, Tbilisi, Georgia, February 27-28.
1996. Political Culture and the Legacy of Communism: Obstacles to Liberal Democracy in Romania, presented at: *Fifth Annual International Conference: Democracy and Democratization: Ethnicity, Human Rights and Democracy*, Graduate School of International Studies, University of Denver, April 12 -13.

Research Reports

- 2016, January. *Resilience Leadership Development Program*. Final Report prepared for Team Rubicon.
- 2014, July. *Community Resilience: Mapping Community Connections*. Final Report prepared for Resilient Diamond Heights.
- 2013, March. *Community Resilience: Mapping Community Connections*. Preliminary Report of Survey Data, prepared for Diamond Heights Disaster Ready Workgroup Executive Steering Committee.
- 2010, October. *Alliance for Strong Inclusive Neighborhoods (ASIN) Stakeholder Assessment Study District 11, San Francisco*. Qualitative data analysis prepared for the Institute for Civic and Community Engagement. (Data analyst and contributing author)
2007. *Bridging the Gaps Between Earnings and Basic Needs in Massachusetts*. Boston: The Center for Social Policy, University of Massachusetts Boston, October. This report combines the quantitative and qualitative data analysis about how low-income families bridge the gaps

between their earnings, public work supports, and what they need to survive, for the state of Massachusetts. For more information on the project and to access the report, visit <http://www.umb.edu/bridgingthegaps/> (with Randy Albelda, co-author)

2007. *Bridging the Gaps Focus Group Report Series – DC, IL, MA, MN & NC*. Boston: The Center for Social Policy, University of Massachusetts Boston, March – October. This is a series of state-specific reports analyzing focus group research conducted as part of a larger project. For more information on the project, visit <http://www.umb.edu/bridgingthegaps/> (with Michelle Kahan, Elaine Werby and Randy Albelda. Jennifer Shea, lead author)
2006. *Latinos in Massachusetts: A Mid-Decade Status Report*. Boston: The Mauricio Gastón Institute, University of Massachusetts Boston, August 1. This report was a demographic update published in conjunction with the *Fourth Statewide Latino Public Policy Conference* and is available at: <http://www.gaston.umb.edu/conf2006/download/demographic.pdf> (with Charles Jones. Jennifer Shea, lead author)

AWARDS & FUNDING

Awards

- 2013 – 2014. Faculty Community Service-Learning (CSL) Award. Institute for Civic and Community Engagement, San Francisco State University.
2012. Presidential Award, San Francisco State University. Community Resilience: A Methodological Contribution to Measuring Community. Fall semester pre-tenure research sabbatical.
2012. Alumni Achievements Honoree. University of Massachusetts Boston.
2009. Award for Excellence in Public Policy. John W. McCormack Graduate School of Policy Studies, University of Massachusetts Boston.
2008. Student Service Award, Department of Public Policy & Public Affairs, John W. McCormack Graduate School of Policy Studies, University of Massachusetts Boston.
2006. Student Leadership Award, Division of Student Affairs, University of Massachusetts Boston.

External Funding

- 2014-2015. Team Rubicon Resilience Operations - Resilience Leadership Development Program. Funding by Team Rubicon (\$130,000). Principal Investigator.
- 2011- 2013. Managing Mission & Revenue Diversification in Complex Policy and Funding Environments: A Study of Nonprofit Housing Organizations. Funded by the Advancing Knowledge in Human Services Philanthropy and Nonprofit Organizations Project. (\$24,991; October 2011 – September 2013). Co-Principal Investigator with Janey Wang.
- 2007 – 2008. Bridging the Gaps: Structuring Benefits to Promote Mobility for Low Wage Workers. Program Expansion and National Dissemination Project Grant. Funded by the Stoneman Family Foundation (\$200,000; January 2007 – January 2008). Served as data analyst, writer, and project coordinator.

Internal Funding

2015-2016. Institute for Civic and Community Engagement (\$8,200). Project Title: Teaching 'Outward Engagement' in the School of Public Affairs and Civic Engagement (co-PI with Liz Brown and Tony Sparks).

2014-2015. Office of Research and Sponsored Programs (\$13,204). Project Title: Community Resilience: Generating Evidence to Inform Scholarship & Practice.

2011, Spring. STATCORR Methodological Training Grants (\$3,000). To fund attendance at Social Network Analysis Training Workshop.

2011, Spring. Institute for Civic and Community Engagement (\$4,500). Community Service Learning Curriculum Development Grant (for PA 745).

2010, Spring. Public Policy Research Group Faculty Research Seed Grant (\$1,600). *Understanding the Multiple Governance & Accountability Roles of Nonprofit Funding Intermediaries.*

SERVICE TO CAMPUS, PROFESSION AND COMMUNITY**Campus Service****San Francisco State University**

- Professional Development Council, October 2011 – May 2016
 - Chair, August 2014 – May 2016
- Search Committee Member for Dean, College of Extended Learning, Fall 2015

College of Health and Social Sciences

- Member, Research and Professional Development Committee, Fall 2015 - present

School of Public Affairs & Civic Engagement

- Associate Director, January 2016 - present
- Member, Retention, Tenure & Promotion Committee, Fall 2015 – present
- Member, Faculty Search Committee, Fall 2016
- Member & Chair, Ad Hoc Election Committee, Spring 2013

Public Administration Program

- Graduate Program Coordinator, July 2015 - present
- Internship Coordinator, Spring 2010 – Spring 2012; Spring 2013 - present
- Admissions Committee, Spring 2009 – Spring 2012; Spring 2013 - present
- Special Lectures to Visiting Delegations, Fall 2009 – present
- Founding Director, Certificate of Completion Program in Nonprofit Management (offered with College of Extended Learning), Fall 2009 - present
- Advisor, Nonprofit Administration Concentration, Fall 2008 – present
- Lead Organizer, PA Faculty Teaching Retreat, Summer 2013
- Program Committee, Spring 2009 – Spring 2012
- Faculty Search Committee, Spring 2009 & Fall 2011/Winter 2012

Institute for Civic and Community Engagement, San Francisco State University

- Advisor, Empowered Communities Program, Spring 2015 – present
- Member, Community Service Learning Advisory Board, Fall 2013 - present
- Faculty Advisory Committee Member, Neighborhood Empowerment Network University, Summer 2010 – Spring 2012
- Advisory Board Member, Spring 2010 – Spring 2012
- Faculty Advisor, Resilient Community Initiative, Spring 2011
- Faculty Advisor, Neighborhood Resilience Study, Spring 2009 – Spring 2010
- Faculty Advisor Committee, Community Service Learning Course Designation, Fall 2009 – Spring 2010

Department of Public Policy and Public Affairs, University of Massachusetts Boston

- Student Representative to the Faculty Search Committee (Winter – Spring 2008)
- Peer Tutor for select ESL students preparing for Qualitative Comprehensive Exams (Spring 2007)
- Graduate Student Research Conference Organizer (Winter 2005 – Spring 2007)
- Vice President, Public Policy Forum (Fall 2005- Spring 2007)
- Brown Bag Discussion Series Organizer. (Fall 2004 - Spring 2005)

Civic Education Project, Tbilisi State University

- Student Research Conference Faculty Advisor and Discussant (Spring 1999)
- Faculty Advisor for Student Trip to Budapest, Hungary, for Conference (Spring 1999)

Graduate School of International Studies, University of Denver

- Founding member, secretary and fundraising committee member, Society for International Development (Fall 1995 – Spring 1996)

Professional Memberships and Service

American Society for Public Administration

- San Francisco Bay Area Chapter Board Member (elected Spring 2011)

Association for Research on Nonprofit Organizations and Voluntary Action

- CGAP Leadership Collective (elected Spring 2011, 2-year term)
 - President, Spring 2013 – Spring 2014; Past President, Spring 2014 – Spring 2015
 - Member, Spring 2011 – Spring 2013; Spring 2015 - present
- ARNOVA Book Awards Committee
 - Chair, Summer 2012
 - Member, Summer 2011, 2013
- Research Committee Member 2010-2012
- Conference Planning Committee Member 2009 & 2010
- Session Chair, November 2009 & 2010

Society for the Study of Social Problems (Fall 2013 – Summer 2014)

- Chair, Local Arrangements Committee, Annual Conference August 2014

Western Political Science Association (2009 – 2010)

- Panel Discussant, Spring 2009 & Spring 2010

American Political Science Association

- Frances Fox Piven and Richard A. Cloward Award Committee, New Political Science Section, American Political Science Association (Winter/Spring 2008)

Manuscript Reviewer

- *Feminist Economics*
- *International Journal of Public Administration*
- *Journal of Public Affairs Education*
- *Nonprofit & Voluntary Sector Quarterly*
- *Sage Publications* (Textbooks)
- *Tamara – Journal for Critical Organizational Inquiry*
- *Urban Studies*

Community Service**Advisor & Consultant, Neighborhood Empowerment Network (NEN), City and County of San Francisco (October 2008 – present)**

- Attend community meetings as needed and develop research/resource protocols to support the work of community groups focused on resilience

Opportunity Knocks

- Nonprofit Career Conference Volunteer Career Consultant (June 2010, 2011, 2012)

Young Nonprofit Professionals Network

- Career Development Panelist (June 2009, 2010)

RESULTS

- Advocate (September 2003 – June 2008)

Share Our Strength

- Lead Organizer, Taste of the Nation (November 1999 – August 2004)

Organization for Security and Cooperation in Europe

- International Election Observer, Caucasus (November 1998 – June 1999)

Project Homecoming

- ESL Instructor, Washington, DC (March 1992 – March 1993)