

JENNIFER J. SHEA, Ph.D.

Office Phone: 415/817-4462

jshea@sfsu.edu

SELECT PROFESSIONAL POSITIONS

San Francisco State University, San Francisco, CA (August 2008 – present)

- Director, School of Public Affairs & Civic Engagement (August 2023 – present)
- Professor, Public Administration Program (August 2021 – present)
- Co-Director, Willie L. Brown Fellowship Program (Fall 2017 – present)
- Associate Director, School of Public Affairs & Civic Engagement (January 2016 – December 2018)
- Associate Professor, Public Administration Program (August 2014 – July 2021)
- Assistant Professor, Department of Public Administration (August 2008 – July 2014)

Program Manager, Share Our Strength, Boston, MA (November 1999 – August 2003)

Temporary Press Officer and Consultant, Oxfam America, Boston, MA (June – November 1999)

Visiting Lecturer, Civic Education Project, Tbilisi State University, Tbilisi, Republic of Georgia (September 1998 – May 1999)

Program Associate and Manager, InterAction, Washington, DC (September 1996 – August 1998)

Consultant, CARE Foundation, Denver, CO, Consultant (June 1995 – August 1996)

EDUCATION

University of Massachusetts Boston

Boston, MA

Ph.D., Public Policy, John W. McCormack Graduate School of Policy Studies, 2008

Dissertation Title: “Inside the Black Box of Devolution: A Model for Devolved Governance through the Community-Integrated Intermediary: The Case of the Compassion Capital Fund and the Field of High Risk Youth Services in Boston”

Master of Science, Public Policy, John W. McCormack Graduate School of Policy Studies, 2006

Years attended: 2003 – 2008

University of Denver

Denver, CO

Master of Arts, Graduate School of International Studies, 1996

Thesis: “Political Culture and the Legacy of Communism: Obstacles to Liberal Democracy in Romania”

Concentrations: Comparative Politics, International Development and Human Rights

Years attended: 1994 – 1996

Colgate University

Hamilton, NY

Bachelor of Arts, International Relations, 1991

Years attended: 1987 – 1991

SELECT PUBLICATIONS AND PRESENTATIONS

Peer-Reviewed Publications

2023. The Social Equity Imperative in Public Administration. In Jay M. Shafritz, E.W. Russell, Christopher P. Borick, and Albert C. Hyde, *Introducing Public Administration* 10th Edition, pp. 82-122. New York: Routledge.
2018. The Community Resilience Approach to Disaster Recovery: Strategies Communities Can Use. In Ram A. Cnaan & Carl Milofsky (Eds.), *Handbook of Community Movements and Local Organizations in the 21st Century*, pp. 371-390. Cham, Switzerland: Springer International Publishing.
2017. Using developmental evaluation as a system of organizational learning: An example from San Francisco. *Evaluation and Program Planning* 65: 84-93. (with Tory Taylor, student co-author).
2017. Implementing Innovation in the Public Sector: San Francisco's Empowered Communities Program. Hubert Project [Multi-Media Case Study]. Available at <https://www.hubertproject.org/>. (with Tory Taylor, student co-author).
2016. Pedagogical Design Factors that Enhance Learning in Hybrid Courses: A Contribution to Design-Based Instructional Theory. *Journal of Public Affairs Education* 22(3): 381-397. (with M. Ernita Joaquin and Janey Q. Wang, co-authors).
2016. Revenue Diversification in Housing Nonprofits: Impact of State Funding Environments. *Nonprofit and Voluntary Sector Quarterly* 45(3): 548-567. (with Janey Q. Wang, co-author).
2015. Hybrid Course Design: Considerations for Promoting Student Engagement and Success. *Journal of Public Affairs Education* 21(4): 539-566 (with M. Ernita Joaquin and Meg Gorzycki, co-authors).
2013. From Traditional to Client-Based in Nonprofit Management Course Design: Reflections on a Recent Course Conversion. *Journal of Public Affairs Education* 19(4): 729 -747. (with Amy Farah Weiss, alumna co-author).
2011. Sustainable Engagement? Reflections on the Development of a Creative University-Community Partnership. *Gateways: International Journal of Community Research and Engagement* [Special Edition: Sustaining Community-University Partnerships] 4: 136-153.
2011. Taking Nonprofit Intermediaries Seriously: A Middle-Range Theory for Implementation Research. *Public Administration Review*. (January/February): 57-66.
2010. Women's Leadership within their Communities. In Karen O'Connor (Ed.), *Gender and Women's Leadership: A Reference Handbook* Volume 1, pp. 41-49. Thousand Oaks, CA: Sage Publications. (with Erin O'Brien, co-author; invited submission)

Peer-reviewed Conference Presentations

2020. "Navigating Complex Dynamics in Community-Engaged Program Development and Assessment," to be presented at the Association of Research on Nonprofit Organizations and Voluntary Action Annual Conference, November 11-13, 2020, Online.
2019. "From Research to Practice in Nonprofit Finance: Assessing the State of the Field," presented at the Association of Research on Nonprofit Organizations and Voluntary Action Annual Conference, November 21-23, 2019, San Diego, CA.

2019. "Environmental factors affecting nonprofit Financial Health: Evidence from California, 2012-2015," presented at the Association of Research on Nonprofit Organizations and Voluntary Action Annual Conference, November 21-23, 2019, San Diego, CA. (with Carol Silverman, co-author)
2018. "Public Engagement Methods and Outcomes: Case Evidence from the San Francisco Bay Area," presented at the Urban Affairs Association Annual Conference, April 4-7, 2018.
2016. "Community-Engaged Scholarship: Lessons Learned from an 8-Year Partnership In San Francisco," presented at the Association of Research on Nonprofit Organizations and Voluntary Action Annual Conference, November 16-19, 2016, Washington, DC.
2016. "Building Community Resilience: Strategies Communities Can Use to Help Recover from Disasters," presented at the Association of Research on Nonprofit Organizations and Voluntary Action Annual Conference, November 16-19, 2016, Washington, DC.
2015. "Evaluating Community Resilience: Contributions from a Network Perspective," presented at the Public Management Research Association (PMRA) Conference, June 11-13, 2015, Minneapolis, MN.
2014. "Nonprofit Revenue Structure: Taking a Closer Look at Organizational Determinants in the Housing Sector," presented at the Association of Research on Nonprofit Organizations and Voluntary Action Annual Conference, November 20-22, 2014, Denver, CO (with Janey Q. Wang, co-author).
2014. "Building Community Resilience? Using Social Network Analysis to Identify Goals & Measure Effectiveness," presented at the Urban Affairs Association Annual Conference, March 20 -22, San Antonio, TX.
2013. "Taking a Network Perspective on Community Resilience: Theoretical and Methodological Contributions," presented at the Association of Research on Nonprofit Organizations and Voluntary Action Annual Conference, November 21 – 23, 2013, Hartford, CT.
2013. "Community Boundaries & Community Resilience: Taking a Network Perspective," presented at the Urban Affairs Association Annual Conference, April 3-6, San Francisco, CA.
2013. "Revenue Diversification in Housing Nonprofits: Taking State-Level Policy Environments into Consideration," presented at the *American Society of Public Administration Conference*, March 15-19, New Orleans, LA (with Janey Wang, co-author).

Research Reports

2022. *California Cities' Emergency Housing Policies during COVID-19: Where is Equity?* [Working Paper 22-2]. Applied Housing Research Initiative, San Francisco State University (with Laura Mamo, Co-Principal Investigator).
2021. *Assessing Equity in Local Housing Policies in California* [Working Paper 21-2]. Applied Housing Research Initiative, San Francisco State University (with Laura Mamo, Co-Principal Investigator).
- 2019, July. *Political Engagement and Learning Assessment Project Final Report*. Prepared for the American Association of State Colleges and Universities' American Democracy Project (Co-Principal Investigator).
- 2019, May. *Understanding the Roles and Contributions of Graduate Student Work on Student Success at SF State*. Final Report prepared for San Francisco State University (Principal Investigator).

- 2016, January. *Resilience Leadership Development Program*. Final Report prepared for Team Rubicon (Principal Investigator).
- 2014, July. *Community Resilience: Mapping Community Connections*. Final Report prepared for Resilient Diamond Heights (Principal Investigator).
- 2013, March. *Community Resilience: Mapping Community Connections*. Preliminary Report of Survey Data, prepared for Diamond Heights Disaster Ready Workgroup Executive Steering Committee (Principal Investigator).
- 2010, October. *Alliance for Strong Inclusive Neighborhoods (ASIN) Stakeholder Assessment Study District 11, San Francisco*. Qualitative data analysis prepared for the Institute for Civic and Community Engagement. (Data analyst and contributing author)

EXTERNAL FUNDING AWARDED

2021. Communities at Risk in the HayWired Scenario. Funded by the US Geological Survey (\$48,000). Principal Investigator.
2018. Nonprofit Sector Study. Funded by San Francisco's Office for Economic and Workforce Development (\$44,000). Principal Investigator.
- 2014-2016. Team Rubicon Resilience Operations - Resilience Leadership Development Program. Funded by Team Rubicon (\$130,000). Principal Investigator.
- 2011- 2013. Managing Mission & Revenue Diversification in Complex Policy and Funding Environments: A Study of Nonprofit Housing Organizations. Funded by the Advancing Knowledge in Human Services Philanthropy and Nonprofit Organizations Project. (\$24,991; October 2011 – September 2013). Co-Principal Investigator with Janey Wang.

SELECT SERVICE TO CAMPUS AND PROFESSION

San Francisco State University, Public Administration Program

- Member, Academic Program Review Committee, Fall 2018 - present
- Co-Director, Willie L. Brown, Jr. Fellowship Program, Fall 2017- present
- Founding Director, Certificate of Completion Program in Nonprofit Management (offered with College of Extended Learning), Fall 2009 – Fall 2018

Association for Research on Nonprofit Organizations and Voluntary Action (ARNOVA)

- Community & Grassroots Associations Section, 2008 - present
- ARNOVA Book Awards Committee, 2011 - 2013
- Research Committee Member 2010-2012